

Caroline Chisholm Society

Annual Report 2011–2012



**Caroline
Chisholm**
Society

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Patron: Dr Rhonda Galbally

Locations:

1 Darebin Place, Caroline Springs 3023
41 Park Street, Moonee Ponds 3039
16 Broomfield Street, Shepparton 3630

Established: 1969

Life Members

Mr B Guinane, Mrs B Noonan, Mr F Smit,
Mrs E Brennan, Mrs M Howes,
Mrs H Pearson, Mrs P Coffey,
Mrs L Joy, Mrs A Ronchi, Mrs L Tainton,
Mrs T Fogarty, Mrs W Hunt, Mrs E Semmell,
Mrs M Taverner, Mrs L Gibson,
Miss M Napolitano, Sr M Sexton,
Mrs P Way, Dr P Joshua, Ms M D'Elia,
the Hon Christine Campbell MP,
Ms L Doolan, Ms M Reilley, Mrs M McGarvie

Board of Directors

President: Helen Cooney (to June 2012)
Vice President: Paul Webster
(Acting President from February 2012)

Secretary: Frank Smit

Treasurer: Kate McCartney

Directors: Tess Fogarty, Wendy Hunt, John
Kennedy (to March 2012), Michael Christie,
Lucia Fitzgerald, Lizzie Blandthorn

Staff:

Chief Executive Officer (to Nov 2011):
Esther Thomas, BSW (Massey), BSocSc,
MSocServices (Auckland)

Interim Chief Executive Officer (Nov 2011
to April 2012): John Kennedy, BA (Syd), BEd
(Melb), BTheol (UFT), DipTG (NSW), FACE

Interim Chief Executive Officer (April 2012
to June 2012): Helen Cooney, BA (Melb) BA
(ANU) MGov & CommLaw (ANU)

Director Clinical Services: Denise Lee,
BA & BSW

Director Programs & Quality: Alfina Sinatra,
Grad Cert Women's Studies, Grad Cert
Front Line Management; Grad Cert, Quality
Review; Diploma Business and Diploma
Social Science

Finance Manager: Marie Panzera,
BB (Business)

Team Leader: Audrey Ciappara, BSW (VU),
BPsych (VU)

Acting Team Leader: Karan Grieve

Employed staff including: Anne Scott
Wilson, Aziza Elhila, Carolyn Black, Daya
Adelan, Erin Newman, Glenda Rumble,
Gwen Scott, Janet Kappler, Joanne Hjorth,
Karan Grieve, Karina Rosa, Kerry Cross,
Lisa Autelitano, Nanette Shone, Sue Smith,
Susan Farrugia, Tamara White, Tamba
Watts, Yvette McCormack

A dedicated team of volunteers

Our Vision, Mission and Values

Vision

To support pregnancy, children and families

Mission

To deliver a range of pregnancy and family support services that respond to the needs of families and support them to achieve and maintain a safe and nurturing environment.

Values

We will develop services that are underpinned by the principles of:

- Respect for life
- Compassion and caring
- Social justice
- Empowerment
- Recognition of diversity
- Accountable best practice

Our Services will utilise approaches that are characterised by the following:

- Positive pregnancy support
- Child focused and family centred
- Connecting families with communities
- Flexibility and responsiveness
- Promoting safety
- Acknowledging the expertise of families

Objectives

- To operate a Pregnancy Support Service.
- To provide a service of counselling and practical support to meet the physical, psychological and social welfare needs of pregnant women, parents and young children, and their families.
- To provide a comprehensive service of care and support that will free women from feeling compelled by physical, psychological or social pressures to choose the termination of a pregnancy.
- To help alleviate poverty and distress through the provision of financial support, material aid and shelter.
- To provide programs of health education.
- To develop a greater awareness and understanding of the welfare rights and needs of all people, including the unborn child.
- To assist those who seek and use the services of the Society to function independently.

Our President's Report



Paul Webster has been on the Board of Caroline Chisholm for over 20 years.

Dear Members,

It is gratifying to report that the Society continues to provide high quality, targeted support to pregnant women, the unborn, young children and their families.

The high standard of the Society's services was borne out by the review of our organisation in 2012 by Quality Improvement and Community Services Accreditation Inc ("QICSA"). The Society met all standards in the review and is well on track for renewed registration in 2013.

The Society remains responsive to the needs of its clients. Our services are expanding in the Brimbank and Melton areas. We continue to provide strong service in the West, in particular in growth areas like Wyndham. In addition to this, the complexity of the cases with which we are dealing in Moonee Valley and Maribyrnong is increasing.

The Society is in a strong financial position. Due to a very generous gift of time by former director John Kennedy and other staffing factors, the Society has had an unexpectedly strong financial outcome in the 2011/12 financial year. The Society's finances are underpinned by a strong asset base, which the Board plans to maintain. In 2011 the Society purchased and refurbished the property at 1 Darebin Place, Caroline Springs. A substantial part of the Society's operation is now based at Caroline Springs, which is a modern, comfortable facility able to serve the needs of both the Society's staff and its clients.

Since the end of the 2012 financial year, we sold the property at 41 Park Street, Moonee Ponds, our home of almost 40 years. The Board is strongly committed to keeping a base for the Society in the Moonee Valley area, and is in the process of finding a suitable new property to purchase.

Despite the Society's strong financial position, it requires continued support from the community, particularly for the provision of pregnancy counselling and material aid. We are grateful for grants and donations of approximately \$30,000.00 for material aid and emergency relief.

Despite major changes in our senior staff in recent times, the leadership of the Society is strong. At board level, turnover of directors is low and there is a diversity of backgrounds. The board includes people with skills in education, law, property development, psychology, medicine, industrial relations, finance and volunteering.

There were major changes at the management level of the Society in 2012. After a short time with us, Esther Thomas resigned for personal reasons. Esther was instrumental in moving many of our services into the new premises at Caroline Springs. Denise Lee and Alfina Sinatra supported her admirably in achieving the move. Since then, both Denise and Alfina have taken up new roles with other organisations, and we thank them for their dedication and service to the Society over many years.

Following the resignation of Esther Thomas, John Kennedy took up the position of interim CEO of the Society on a voluntary basis and the board again expresses its gratitude for this. The Society's former president, Helen Cooney, was appointed CEO with effect from 1st July, 2012. The board is delighted that Helen has accepted the position and has every confidence in her ability to lead the Society strategically in the coming years. Audrey Ciappara has been appointed team leader at our Moonee Ponds office. Karan Grieve is acting team leader at Caroline Springs pending the recruitment of a new Manager of Pregnancy and Family Services.

On behalf of the board, I thank all of the Society's staff, volunteers and supporters for their wonderful contributions to the Society's success over the last year.

Our CEO's Report



Helen Cooney with Fil from TechSeek.

Thank you to all those who contributed to supporting pregnancy, children and families through Caroline Chisholm Society last year. Together we helped well over 2000 clients with new and pre-loved goods they would otherwise have been unable to source. Those who received those goods were also offered the listening ear of a social worker and advice on where to find additional help.

The truth is, we can't do it without the donations of goods, money and time. We're greatly blessed with the support of the community across Victoria and Australia. We also couldn't do it without a team of staff who dedicate themselves to supporting our client families, or the volunteers who work directly with clients or help with our administration.

As a new CEO, albeit with experience of the Society, I'm excited by the prospect of delivering on the promise to our community that we would make a special effort in relation to our administration. We've always been very good at focusing on our services, so I hope to continue that while ensuring we remain administratively and financially sound.

The team has already begun working on our systems so that we can be seen as a model Community Service Organisation. One of my first tasks when I arrived was to help the Society establish an intranet. This will make it clear that we are updating and implementing policies and procedures. This is one simple example of how we are working on administration. Sound governance is critical to our operations.

Our services are effective. We know this because our colleagues hold us in very high regard. The regard is so high that they refer their clients to us for support. Our reporting to the Department of Human Services is also strong, including measures such as the number of hours of service we provide and client numbers. In this very report we provide data about whom we help, why they need us and how we help them. However, we need to use our very well collected data more effectively to illustrate the outcomes we are helping our clients achieve. In that context, I hope that during my tenure as CEO I will build relationships with academic institutions with whom we can work effectively.

While the team at Caroline Chisholm provide services, it is my job to ensure we can fund it with the help of others. In our strategy, we say that by 2015, the finances of the Caroline Chisholm Society will include regular funding comprised of government and non-government income. While that is largely already true, our funding sources do need to be differently balanced so that the Society can more easily respond to the needs of clients rather than priorities set by others. This requires us to capitalize on our asset base, including 41 Park Street, while maintaining the protection property offers. I am enjoying working on a project, already supported by Essendon Rotary, to purchase and rebuild in the Moonee Valley. I am looking forward to being part of a significant community campaign. For two reasons: It will help our finances and is consistent with our deeply held belief in offering when you can and receiving when you need good neighbourly support.



Rose Alafaci

Rose Alafaci, at home with a Collingwood teddie to be sold.

Rose is a local Brunswick resident who has supported the work of the Caroline Chisholm Society for over 20 years by making various craft items for fundraising auctions or for sale on the Society's street stalls. She is known at the Society for her football teddies, as she purchases teddies of varying sizes and dresses them in knitted football team colours. Rose's generous donations support the work of Caroline Chisholm by raising funds for materials needed by our clients for which we do not receive funding.



The Marys

The Marys, sorting material aid in Mary Hoban Room at Moonee Ponds

Mary Reilly joined the Society in 2001 and Mary Brosche in 1999. Every Thursday morning they sort material aid and make baby bundles for our pregnant clients. Their dedication to these tasks enables Duty Workers and Caseworkers to access readily clean, sorted clothing for their clients. At times over these years the Marys have worked in teams of up to five ladies. This is an area of volunteering that is in need of new volunteers.



Pat Joyce

Pat Joyce, providing reception in Moonee Ponds

Pat joined the Society as an Administration Assistant in 2000. She supports the receptionist at Moonee Ponds every Tuesday morning, bringing with her a sense of fun and genuine empathy for our clients. Pat, a local Essendon resident, answers the phone, greets clients at the door and organises client files.

Our Organisation

Tradition

Caroline Chisholm (1808–1871)

Our inspiration to love women and their babies comes from Caroline Chisholm. Mrs Chisholm lived an admirable life, responding to the needs of youth with patience and energy. With the support of her husband Archibald and her children, she assisted people in need, irrespective of their country or creed, by social reforms and charitable work. She re-united families, protected vulnerable girls, placed the unemployed in gainful work and achieved improvements for immigrants of little means.

The Society

The Caroline Chisholm Society was established in 1969 to offer material aid and pregnancy counselling services. It exists so that women can be supported to continue their pregnancy. The Society responded to the needs of the community by providing home and family support. Today, the Society is a professional agency of social and community workers, service support staff and volunteers, who offer pregnancy counselling and support, material aid and family support. The Society provides services that respond to the needs of families and supports them to achieve and maintain a safe and nurturing environment. The Society is a non-denominational and non-political charity.

Strategy

Sound Governance

By 2015, the Caroline Chisholm Society will be a model Community Service Organisation.

We will do this by regularly updating and implementing policies and procedures that are informed by best practice.

We will know we are on track if our membership is stable, our regulators are satisfied and our clients are engaged in our decision making.

Effective Services

By 2015, the families supported by the Caroline Chisholm Society will be more able to keep children safe and healthy. Parents, families and communities will increase in confidence as a result of our support.

We will do this by providing quality family and pregnancy support, with authoritative leadership in social and community work locally and nationally. We will also do this by locating our services closer to our clients.

We will know we are on track if we are a reliable and well known service provider in North West Melbourne, we are a consistent and reliable service provider in the Goulburn Valley, and evidence-based evaluation illustrates our success.

Strong Finances

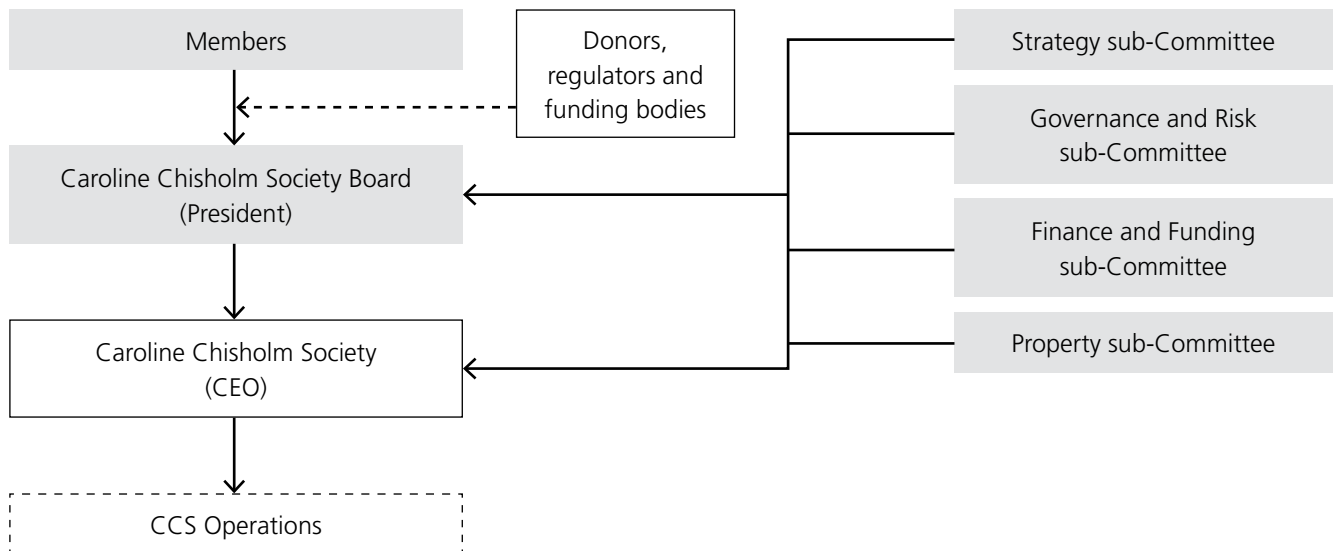
By 2015, the finances of the Caroline Chisholm Society will include regular funding comprised of government and non-government income. We will continue to ensure that the Society is in a financial position able to support its services.

We will do this by fostering our relationship with government and members, whilst providing regular communication of our community activities.

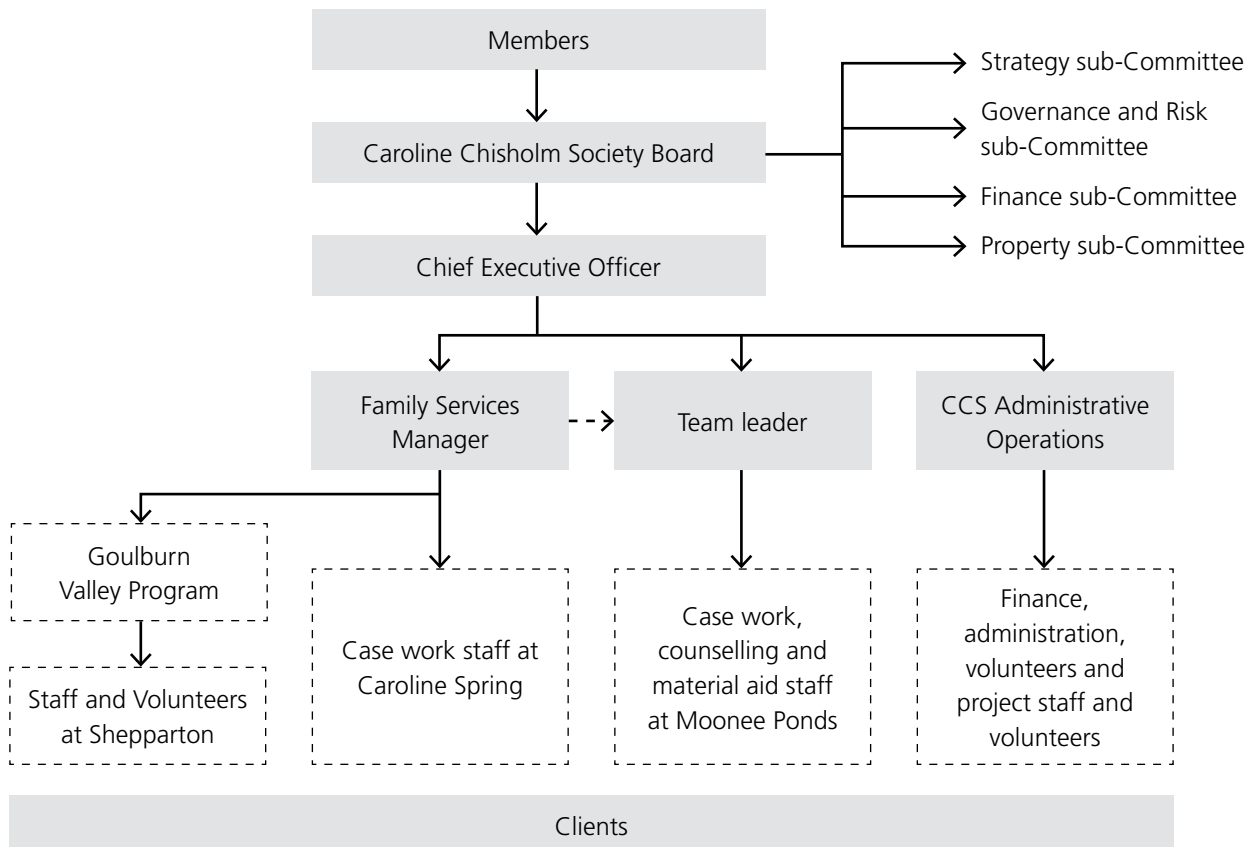
We will know if we are on track if we have secure ongoing financial support from government, members and the community.

Structure

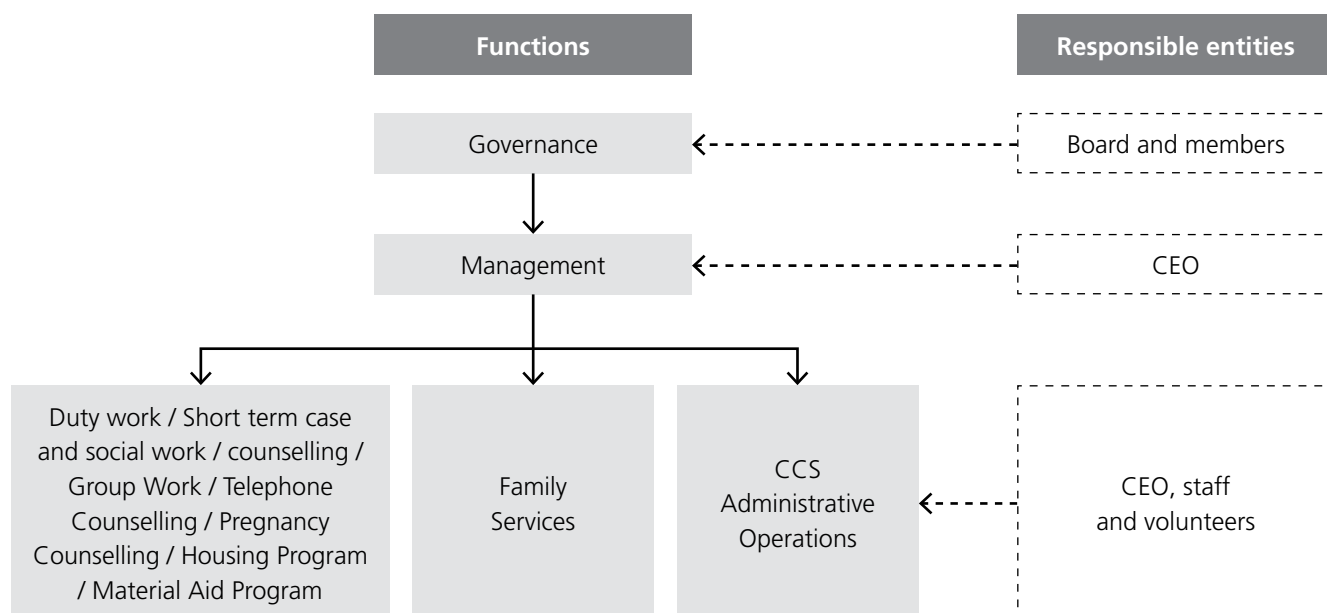
Governance Chart



Organisational Chart



Functional Chart



Our organisation operates across Victoria, with sites in the Moonee Valley, Caroline Springs and the Goulburn Valley



Our Programs

Melbourne Metropolitan Regions

The Caroline Chisholm Society supports families from the moment they learn of their pregnancy until their children go to school. To meet our clients' needs, funding and donations of goods are received from government, philanthropic organisations and individuals.

Pregnancy Support and Material Aid

The Society supports families by offering general counselling and support in person or over the telephone; pregnancy counselling, including pregnancy loss and grief counselling, that is respectful, compassionate and empowering; referral to maternity services including support with maternal nutrition, breastfeeding, child development and sleep and settling; and referral to other services where needed.

We also offer material aid in the form of goods and services, especially quality pre-loved baby equipment, bassinets and high chairs; and other emergency relief such as food and vouchers to help ease pressure on our clients.

The Caroline Chisholm Society provides emergency relief, material aid, short term counselling, referral and advice through appointments with a social worker on duty or by phone.

Our on-site program, funded largely from individual donations, is free and confidential, it is based at Moonee Ponds and offers appointments between 10am and 4pm.

These appointments allow women, children and families to attend our service for new and pre-loved goods. During the visit a social worker does an assessment and offers other forms of support.

Short term counselling is also offered during these times and by phone counselling across the state on our toll free number, supported by the Shop Distributive and Allied Employees Association.



Our Material Aid and emergency program is a unique and valuable service that is well known across the state and is used by other agencies in the Western Region.

Our program is generously supported by the local community and clubs, who donate preloved and new clothes, prams, toys, bassinets. We accept goods and donations at the door of our Moonee Ponds office. Each item is checked and cleaned before being given out to clients.

We receive cash donations from philanthropic organisations such as The Lord Mayor's Charitable Fund on behalf of the Association of Civilian Widows and The Lord Mayor's Youth Fund, which benefits families in need.



Family and Housing Support

Funded by the Department of Human Services, our Family and Housing Support programs are focussed in the North Western Corridor of Melbourne. What makes our service different is that family support services provided by the Caroline Chisholm Society include material aid and social support such as mentoring and peer groups that encourage parents to be child centred and family focused as they tackle common challenges such as parenting strategy, challenging behaviours and postnatal depression.

Family Services, Parenting Education and Pregnancy Support

Our family support takes the form of assessment, planning and action as part of ChildFIRST for families and children at risk of entering or re-entering the child protection system; support services for families including case management and in-home support. Delivered to families in their own home across the North Western area, our family support is within the municipalities of Brimbank, Melton, Moonee Valley, Maribyrnong, Hobson's Bay and Wyndham. An integral part of the work that the Society does is to strengthen the capacity of families to support children and young people. This includes Family Support Services, Post Natal Depression Support, Pregnancy Counselling, Housing Support, Volunteer Mentor Support and Material Aid.

Housing Support

Caroline Chisholm Society continues to provide families who have experienced long-term homelessness in the Supported Accommodation Assistance Program (SAAP). The Society has receives referrals from North Yarra Community Housing. Caroline Chisholm continues to meet its obligations to relevant funding bodies and fully abides by the Residential Tenancies Act 1987. Housing support offered by the Society includes advocacy to landlords and government and assistance with priority housing applications.

Special Project: Western Early Childhood Development Pilot

Finishing in September 2012, the early childhood development project was designed to better link universal early years services with family services following a 2010 child death inquiry. It is funded by the Department of Human Services and operates under the auspice of the Caroline Chisholm Society.

The ECDP formed of a sub-group of cross sector professionals from the Maribyrnong Early Years Alliance and the Child Family Services Alliance to develop relationships, share information and enhance referral pathways for vulnerable families in the west. The project also sought to secure participation from the five Councils within the catchment area and to continues to create opportunities for interaction between Council and Community services.

Conversations were held with several training providers regarding educational opportunities to better prepare early years professionals to assess and identify vulnerable families.

Volunteering for Material Aid

The team of around forty knitters and ladies who crochet as well as several charity groups who collect knitted goods, provided a large quantity and variety of items over the year that helped provide our clients with warm winter clothing and blankets for their children. Many of these items were also sold on the street stalls.

Volunteering for Fundraising

Tess Fogarty coordinates a group of dedicated ladies who held very successful street stalls in Niddrie and Moonee Ponds, raising on average around \$700 a month. Handcrafted items made by volunteers, who knit, sew and crochet babies and children's clothing, soft toys and blankets are sold and the ladies often stand for hours in harsh weather conditions. Their hard work enables Caroline Chisholm to purchase wool for the volunteers and materials for our clients for which we do not receive funding.

Volunteering in Family Support

The Society's Volunteer Mentor Program has provided long-term support to nine families over the past year. Families in the Melton, Caroline Springs and St Albans areas have benefited from the skills and enthusiasm of three new Mentors at the Caroline Springs site. Families supported by Caroline Chisholm can access a Mentor through their caseworker.

Mentors and caseworkers work closely to set goals and provide support for clients. Programs over the past year have seen mentors support mothers with multiple births, plan and cook healthy meals, provide in home respite for mums, go for a walk and chat with their mentee to reduce the effects of isolation, and assist with establishing routine.

One of our Mentors, Sue Skrzelski, managed the program for several months while the volunteer coordinator was on leave. She competently communicated with the Mentors to monitor their programs and held regular afternoon teas to provide an opportunity for the Mentors to debrief and share their experiences.

VOLUNTEERING

Michael, the Society's handyman, responds enthusiastically to any request for repairs at either site, installation of equipment at the new Caroline Chisholm site and repairs of furniture or installation of equipment in client's homes. Michael continues to safety check all donated prams so they meet Australian Safety Standards before being given to the clients.

The Knights of the Southern Cross supported staff and volunteers at the Moonee Valley Festival and also supported Michael with repairs at the Moonee Ponds premises. Several men from Essendon Rotary also helped with repairs to the building at Moonee Ponds and women in the club donated Christmas presents for our clients.

In contrast, child family services began to utilise the expertise of Senior Coordinators regarding secondary consultations. Consultations included child care benefit enquiries, entry to early years services and advocacy for vulnerable families when accessing services.

Identifying resources that both sectors have recognized as providing opportunity to build capacity has begun, such as assisting child family services to navigate the early years referral process and enabling the early years sector to engage and instigate having difficult conversations with Parents.

The Early Childhood Development project continues to meet with sector professionals, attend networks, offer support to services and collect information relevant to the promotion of and well-being of the child.

The project has identified services, referral sources and networking opportunities to improve the care and engagement of vulnerable children and families to Early Years Services.

Volunteer Program

The past year has seen the expansion of the Caroline Chisholm Society's Volunteer Program to operate at the Caroline Springs site as well as continuing with the many programs already established at Moonee Ponds. Five trained Mentors have worked with clients and Caseworkers at Caroline Springs and our first volunteers have started working at reception. Connections with local Caroline Springs schools have begun, engaging Primary School students through their Community Service Programs. There is a great need to engage the support of many more volunteers in the Caroline Springs area and it is anticipated that this will occur in the next year.

The Society's 93 volunteers work tirelessly and give their time generously to support the work performed by the staff at the Society. The tasks undertaken by volunteers in the past year included:

- sorting material aid
- assisting at reception
- knitting and crocheting baby clothes and blankets to be distributed to our clients or for sale
- making craft for sale
- coordinating and staffing fortnightly street stalls in Moonee Ponds and Niddrie
- maintenance and repair of donated goods
- in-home repairs for clients
- gardening
- maintenance of the Moonee Ponds premises
- cleaning the fleet of cars
- direct client service through mentoring

Goulburn Valley Pregnancy Support

Goulburn Valley Pregnancy Support in its 34th year continues to provide support and care for vulnerable families in the Shepparton region. 496 families received assistance or support from our agency over the past year; of these 51 pregnant women were assisted through their pregnancy. With the economic situation at a low, many families struggle to provide basic needs for their families, particularly with a new arrival. With the cost this may incur, families are grateful for the support we can offer them at no expense. Material aid has again remained our highest demand for support, with 222 requests this past year. This does not include the 70 families we supported with nappies and 69 families with baby formula. Partnerships with other local community services such as Family Care, The Bridge, Pathways, Rumbalara and Community Care/Food Relief has seen us refer many clients for best outcome results.

Many thanks must go to The Community Fund Goulburn Valley for their funding of \$5,000, which allowed us to run eight information sessions for 'Grandparents caring for their grandchildren'. These sessions were well received by the eight participants of the group, and gave them a place to discuss and share their experiences and hear information from Legal Aid, a Maternal Health Nurse, Centrelink and Berry Street. Also thanks to FRRR – The McEwen Foundation for their funding of \$9,000 to assist with the operational cost of GV Pregnancy Support.

Lastly it was decided at our last meeting that Goulburn Valley Pregnancy Support would be known as Goulburn Valley Pregnancy and Family Support into the future. We hope this will attract many more families in the local area who may need assistance.

Program and Quality Development

In June 2012, the Caroline Chisholm Society was audited for the quality of its services. We are pleased that the report found no standards unmet and we are on track for registration to be renewed in 2013.

The audit was the culmination of substantial work on the part of staff and volunteers across the service, in particular Denise Lee and Tamara White. While Denise and Tamara prepared for the audit itself, Alfina Sinatra, Audrey Ciappara and all the staff, volunteers and clients willingly participated.

Through the review, we illustrated that we embed quality in our everyday work practices. The perspective Alfina brought to our work, in her capacity as Director of Quality, was that continuous quality improvement is something for all those involved in the organisation.

Belinda Hatzievangelou

Belinda Hatzievangelou, who is a mentor for another Mum.

Belinda represents the changing face of volunteering. She is a very busy young mother of three children aged 3 to 9 years who loves teaching people how to cook. She has a small business helping people with cooking on two days a week, she is a foster carer for Victorian Dog Rescue, she grows vegetables and has chooks and absolutely loves babies. On top of all this Belinda trained as a Mentor with the Society and is currently working with a client once a week to assist her with cooking and meal planning for her baby. All of Belinda's passions in one program!



Whom We Help and Why

Our clients, be they attending our Caroline Springs, Moonee Ponds or Shepparton sites, all have one thing in common. They are or have recently faced decisions about pregnancy. The Caroline Chisholm Society provides free and confidential help to expectant mothers, sole parents with at least one child under primary school age, and two parent families with at least one child under primary school age. Whatever the issues they face, the Society supports those families through social and community workers, service support staff and volunteers, who offer pregnancy counselling and support, material aid and family support.

Figure 1 shows the number of cases or contacts the team at the Caroline Chisholm Society have reached across

Victoria and the areas where the clients live. Our clients come from across Victoria, but are mostly in the north western corridor of Melbourne. Our Shepparton operations support about 500 families in the Goulburn Valley. The majority of the clients for whom we provide intensive support are from within the local government areas of Moonee Valley, Maribyrnong, Hobsons Bay, Melbourne, and Wyndham as well as Brimbank and Melton. Our social workers are part of the family and early parenting program, which allows them to support families with parenting, relationships, child development and social connectedness. The greatest number of our clients attend our service to seek support with new and pre-loved goods. This material aid and emergency relief program is accessed largely by those in the north western corridor and in the Goulburn Valley, but is known across Victoria as a place

where there are goods, a listening ear and information for access to other services.

Access to services is second only to financial issues (part of our core business in Figure 2, which represents those issues that our clients faced in the 2011–12 financial year). The data is divided between those issues faced by the clients we support for less than 2 hours (non-substantive) and those we have the resources to support for greater than 2 hours (substantive). Housing, mental health and family violence continue to be problems for those families we support, however long we are able to work with them. Anecdotally, relationship issues are down compared to 2010–11 but in 2011–12 we have seen more clients with family violence issues. This is consistent with a trend towards more complex cases across the sector.

Figure 2: Types of issues reported by clients, by issue. 1 July 2011 to 30 June 2012

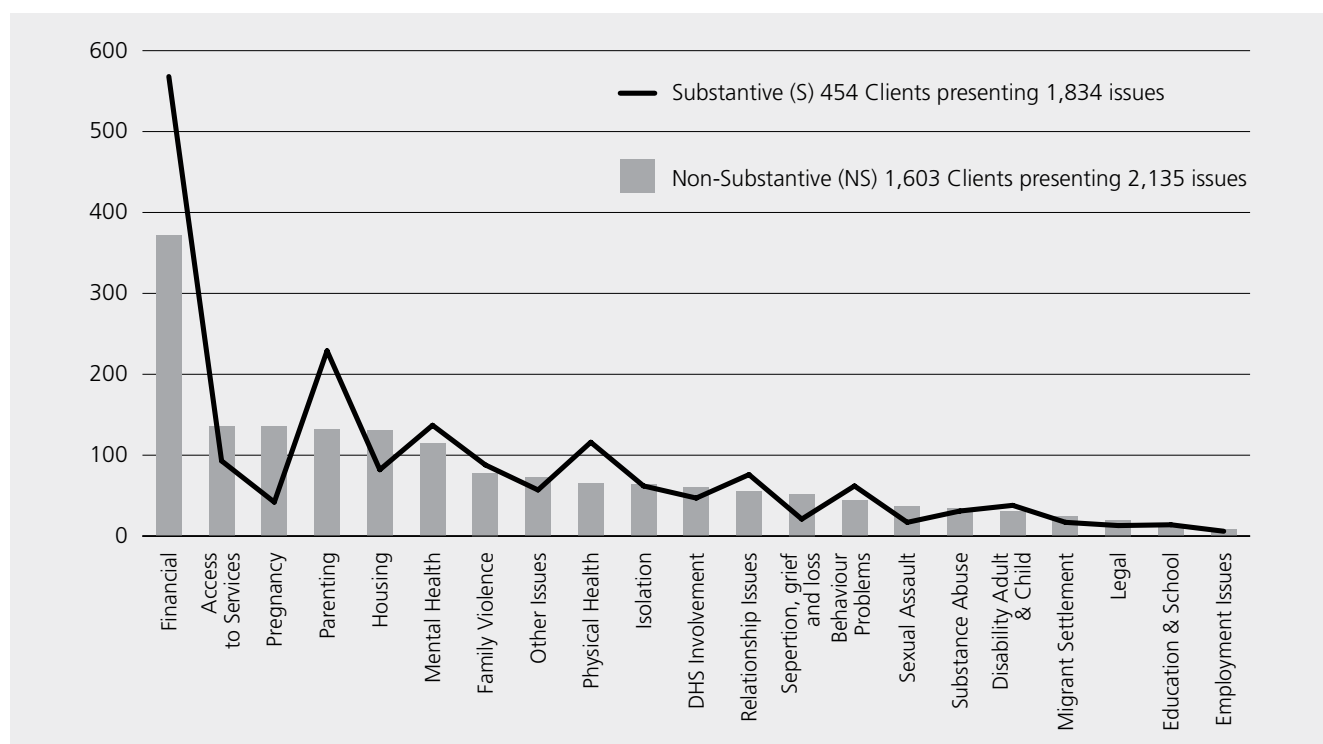
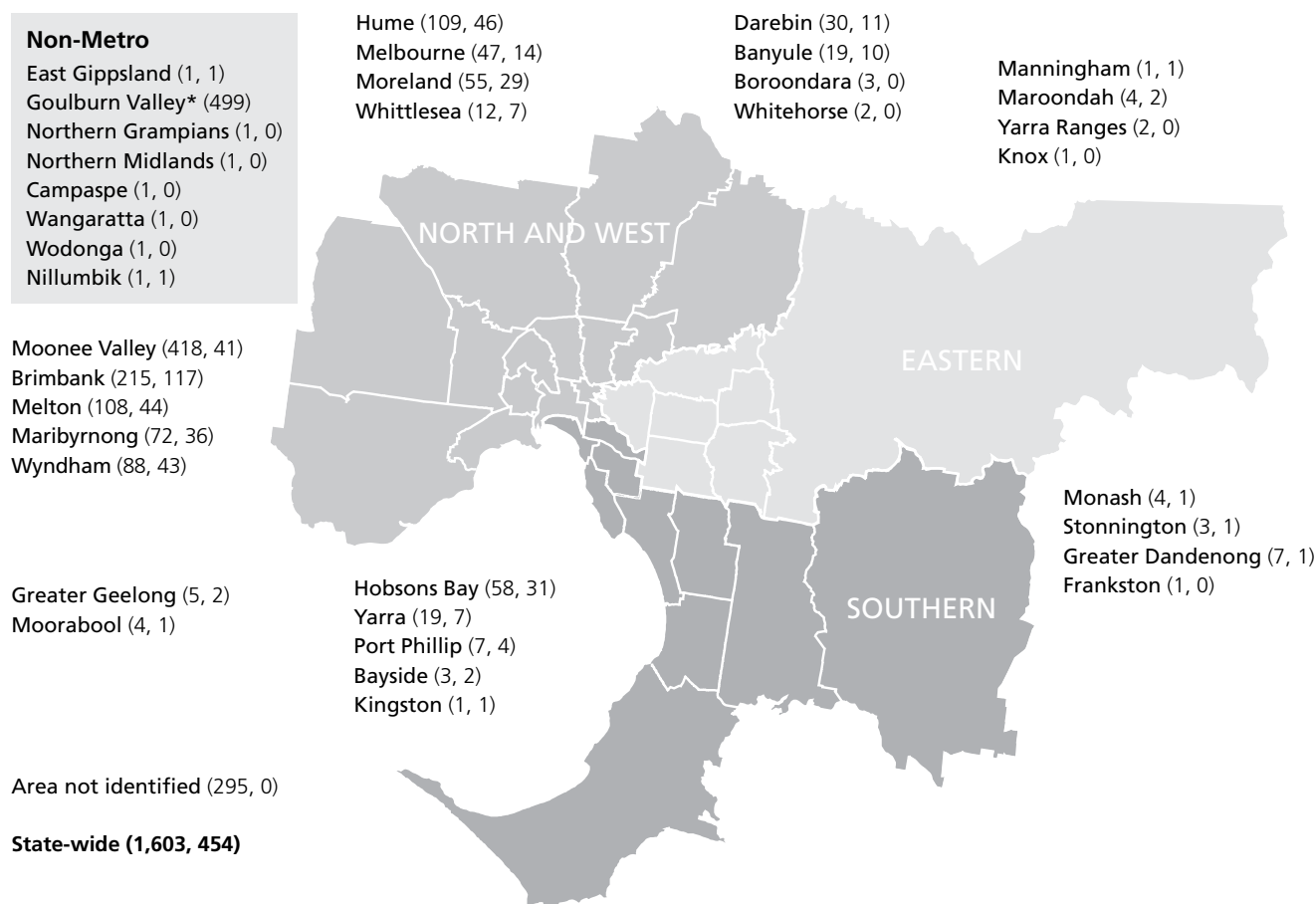


Figure 1: Regional Data 1 July 2011 to 30 June 2012



Legend

For each local government area, two figures are provided:

1st figure: Non Substantive (NS), less than 2 hrs contact

2nd figure: Substantive (S), greater than 2 hrs contact

* Indicates the number of contacts (less than 2 hours) at Caroline Chisholm Goulburn Valley Pregnancy and Family Support Service and those clients of other services who live in Shepparton.

Our Places

Caroline Springs

Renovated early in 2011, in October the Caroline Springs office was officially opened by the Mayor of Melton, Cr Justin Mammarella. Staff, members and supporters of the Caroline Chisholm Society attended, as did local councillors, business people and community representatives. The site is now the hub for our family services operations, which include support in the homes of local families. Volunteering has also been extended to this site with Material Aid due to be operating from Caroline Springs as well as the Moonee Valley next year.



Pauline and Helen with Mayor Mammarella at the opening



Daya in the Board Room



Effie from Bunnings, Mayor Mammarella and Helen at the opening



Erin at her new desk



Janet providing reception



Karan meeting with Billy from Centrelink

The Moonee Valley

The house at 41 Park Street, Moonee Ponds has been home to the Caroline Chisholm Society for nearly 40 years and is fondly remembered by many in the community. At the end of the financial year, the Caroline Chisholm Society is looking for a new home for its Moonee Valley operations. In 2011–12, the operations here included material aid, emergency relief, family services, administration and an Early Years project. From the site, we are well supported by a number of volunteers across all programs including for the bonnet and shawl stalls. Material aid and donations continue to be abundant and this is partly due to our history in the area and our easily accessible location. Our material aid service is known state-wide by both workers and clients and is accessed by a range of clients to enable them to provide for their families.



Audrey, our team leader at Moonee Ponds



Hannah and Jenny sorting wool



Clean Away Home and Office Cleaning



41 Park Street, Moonee Ponds

Student Volunteers in the Moonee Valley

The Society's connection with local Secondary Schools has seen many students volunteer over the past year as part of their Community Service Programs. These young people accepted any task asked of them and worked happily and enthusiastically to complete tasks that supported all staff. Hannah and Jenny from Lowther Hall returned again this year to volunteer an hour a week as part of The Duke of Edinburgh Award. The girls prepared pamper packs for clients, using products and handmade material bags donated by the Country Women's Association. They also sorted donated wool and children's clothing. Penleigh and Essendon Grammar School Year 9 students visited the Moonee Ponds premises on a Wednesday afternoon as part of the 9ers Program. Their tasks varied from week to week and included checking all donated books and puzzles, sorting donated toys and moving the stationery cupboard. Andrew, a Year 10 student from St Bernard's College, cleaned the Caroline Chisholm cars on his day of volunteering. Monica, a Year 10 student from Ave Marie College, volunteered for two days for Community Service. She worked on the street stall with her Grandmother Tess on the first day and sorted through the toys and the information pamphlet library on her second day. St Columba's College VCAL students organised a Pamper Day for our clients which was held at Caroline Springs. The students designed the invitations and on the day pampered the clients by providing food and coffee, hair styling, makeup and nail painting. The care and tenderness shown by the girls helped to make the clients feel very special.

The many and varied tasks undertaken by these young students have supported the work of all staff at Caroline Chisholm and enhanced the services offered by the staff and volunteers.

Penleigh campus students arranging material aid



The Goulburn Valley

Co-located with other services, our Shepparton site is run by Margaret and a dedicated team of volunteers who ensure the families of the Goulburn Valley are supported with material aid and a listening ear. The services from this site include pregnancy support from trained, caring staff and volunteers, telephone and face to face family support and material aid. The Shepparton team offer counselling referrals relating to pregnancy, loss, grief and post termination, and family counselling. They also give general information, advocacy and referrals.



On the left is Lyn, our material aid volunteer, with Margaret



Volunteering in the Goulburn Valley

Volunteers have and always will play an essential role at Goulburn Valley Pregnancy Support. Ross and Lorraine Tainton are always on hand whether it's delivering material aid to a client with no transport, picking up much-needed donations, repairing material aid items or doing general repairs. Nothing is too much trouble. Another is Lyn McKay who manages our material aid base. Our huge storage shed is well organised, neat and tidy due to the many hours Lyn donates to the agency. 'Love To Sew' is a group of very talented ladies who love to put together beautiful newborn baby baskets for us to give to our pregnant ladies. These baskets are well presented and we receive many lovely comments. Many other volunteers donate their time to give practical and emotional support to families who attend the agency. Last year 799 volunteer hours were documented.

Our Funders, Donors and Supporters

The Caroline Chisholm Society enjoys the support of many community organisations, businesses, philanthropic trust funds and service clubs, which donate goods, services and provide financial support. We are grateful to our donors, of cash and in-kind, for their ongoing support. We thank governments for their contribution to our work.

Government Funding

- The Victorian Department of Human Services, which funds our ongoing family services and administers the our housing program
- The Commonwealth Department of Family, Housing, Community Services and Indigenous Affairs which funds our housing and emergency relief programs

Grant Funding

Shop Distributive and Allied Employees Association which funds a 1800 counselling line

United Way Goulburn Valley Community Fund for pregnancy support in Shepparton

Foundation for Rural & Regional Renewal for pregnancy support in Shepparton

Collingwood Football Club/Melton Shire Council for a vehicle suited to transporting clients

Lord Mayor's Charitable Foundation for emergency relief and material aid

Donations

\$5,000 and Over

Lord Mayor's Charitable Fund on behalf of the Association of Civilian Widows, Catholic Archdiocese of Melbourne, Beverley Noonan, Loyola College Watsonia

\$1,000 and Over

ISPT Pty Ltd, Emma Moulday, Catholic Archdiocese of Sydney, Agnes Hanna, Tolhurst Druce and Emmerson Lawyers

Under \$1,000

Maria McGarvie, Wendy Hunt, Rohan Smith, Joan Smith, Bunnings Warehouse, Jacinta Collins, Northern Theresian Community, Assured Premium Management Solutions Pty Ltd, Michael Christie, Richard Garvey, Lions Club Shepparton, Christ Church Essendon Opportunity Shop, Frank and Pauline Smit, Donald and Judy Chisholm, Pat Coffey, Gerard McManus, Teachers from St Monica's, Anne Black, Fabijan Sutalo, Anne Lockyer, LE Alexander, John Macauley, Stephen Howes, Philomene Tenni, Knights of the Southern Cross, D Kenneally, World Federation of Doctors, Spring Stitchers, Marie Gerrard, Elizabeth Kelly, Marion Knox, Christine Minnis, Margaret D'Elia, Anne Ronchi, Rita J Harrison, Rev Fr Leo Griffin, Maureen McCormack, Carmela Puopolo, Nancy Price, Marie Faraone, Mary Haley, Elizabeth Kelly, Merle Gilbo, St Vincent de Paul Conference at St Carthages Parish Parkville, The Queens Fund, Edmund Rice Foundation, ISIS Primary Care

Other Acknowledgements

We also thank:

- our anonymous donors,
- our many donors of new and pre-loved goods for pregnant mothers and their children,

- those who knit, sew and other activities for and shop at our stalls run by Tess Fogarty, which raises approximately \$5,000 per year,
- those who volunteer for us including John Kennedy who donated his time as Interim CEO, the Country Women's Association, Knights of the Southern Cross, Michael Lynch, Women of the University, Moonee Ponds Quilting Group, KOGO, Hand Knitters Guild, Doutta Gala Probis, Keilor View, Lowther Hall, St Columba's College, Essendon Grammar, St Bernards College, Ave Maria College, and
- those who participated in our fundraiser, including Cory at Parkhill Cellars, Mark Nunis and Band, Mr Bernard Philbrick, Mr Brad Rowsell, Mr Dogan Bilgis, Mr Gary Morgan, Mr Ian Blandthorn, Mr James Merlino MP, Mr Neil Angus MP, Mr Philip Lambers, Ms Alice Woolven, Ms Claudia Mollidor, Ms Kate McCartney, Ms Maria McGregor, Senator John Madigan, Senator the Hon Don Farrell, Senator the Hon Jacinta Collins, the Hon Christine Campbell MP, the Hon Christopher Pyne MP, and the Hon Tony Burke MP, and
- those who provide services for us including Agostinelli Perlen, Amethyst Health Services, BabyCo, Bendigo Community Bank Strathmore, Bunnings Shepparton, C.Stuart Pty Ltd, Charlies Garden Maintenance Services, Chemist Warehouse Shepparton, Clean away Home and Office Cleaning, Farren Signs, J.P. Woodhead & Son, Jamie Perry, Moonee Valley City Council, Morgans @ 401, Moroney's Service Station, My Chemist Moonee Ponds, Outsource Design, Ralph Guastella Motors, Techseek, Tolhurst, Druce & Emerson, Victrans Removals.

Our Year and Our Future

The 2011–2012 year saw continued high quality service provision despite major changes in management. Having in the previous year focussed on innovation, the Caroline Chisholm Society was well placed to continue supporting pregnancy, children and families. We are working toward 2012–13 being a year to settle into three strong sites after three years of moving while we continue to offer pregnancy counselling and support, material aid and family support to those in most need.



Our Financial Report

Caroline Chisholm Society – ABN 42 005 066 919
FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2012

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Directors' Report

The directors present their report together with the financial report of the Caroline Chisholm Society ("the Company") for the financial year ended 30 June 2012 and the auditor's report thereon.

Directors

The directors of the Company at any time during or since the end of the year are:

Names	Appointed/Resigned
Franciscus Smit	20 September 2005–present
Teresa Fogarty	10 September 1989–present
Paul Webster	17 September 1991–present
Wendy Hunt	21 February 2006–present
John Kennedy	19 June 2007–31 March 2012
Kate McCartney	18 May 2010–present
Michael Christie	23 October 2009–present
Helen Cooney	20 July 2010–30 June 2012
Lucia Fitzgerald	18 May 2010–present
Elizabeth Blandthorn	22 October 2010–present
Rosemary De Castella	25 October 2011–present

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal Activities

The principal activities of the Company during the financial year was the provision of support for pregnant women and families with young children. The objectives of the Company remain the provision of quality pregnancy and family support services, achieved via ongoing collaboration with our service partners, staff and community.

There was no significant change in the nature of the activities of the Company during the year.

Company Secretary

The following person held the position of Company Secretary at the end of the financial year:

- Franciscus Smit.

Operating and Financial Review

The net surplus of the Company for the financial year ended 30 June 2012 was \$121,378 (2011:\$68,114).

Review of Operations

In the directors' opinion, it has been another challenging year for CCS that has ended on a positive note, notwithstanding the absence of stable internal leadership at the beginning of the financial year. There are now clear internal structures with appropriate delegation for operations to run more effectively. Internal service, business and quality plans enable accountable leadership at the local level. These will be critical foundations as we relocate our services further into the west.

State of Affairs

In the opinion of the directors, there were no significant changes in the Company's state of affairs during the financial year, not otherwise disclosed in these financial statements.

Events Subsequent to Reporting Date

Subsequent to 30 June 2012, the Board of directors passed a resolution approving the sale of land and buildings location at 41 Park Street, Moonee Ponds. It is the intention of the Board for the Society to maintain a continued presence in the Moonee Valley region.

Apart from the matter outlined above, there has not arisen in the interval between the end of the financial year and the date of this report any item, transaction or event of a material and unusual nature likely, in the opinion of the directors of the Company, to affect significantly the operations of the Company, the results of those operations, or the state of affairs of the Company in future financial years.

Our Financial Report

Caroline Chisholm Society – ABN 42 005 066 919
FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2012

Directors' Report

Future Developments, Prospects and Business Strategies

Corporate governance continues to be a major focus of the Company's directors. Facilitated strategic planning in collaboration with operational staff and relevant key stakeholders has provided clarity in decision making about the most appropriate use of our scarce resources. The Company is actively exploring opportunities for growth in areas aligned with existing services.

Environmental Issues

The Company's operations are not regulated by any significant environmental regulation under either Commonwealth or State legislation.

Meeting of Directors

The number of directors' meetings and number of meetings attended by each of the directors of the Company during the financial year are:

	Directors' Meeting	
	Number eligible to attend	Number attended
Franciscus Smit	7	7
Paul Webster	7	7
Teresa Fogarty	7	7
Wendy Hunt	7	4
John Kennedy	6	5
Kate McCartney	7	6
Michael Christie	7	7
Helen Cooney	7	4
Lucia Fitzgerald	7	6
Elizabeth Blandthorn	7	5
Rosemary De Castella	4	1

Directors' Report

Information on Directors

Franciscus Smit

Secretary

Qualifications	–
Experience	30 years' experience as Managing Director of Small Business
Special Responsibilities	Ex Officio Member of all sub Committees

Paul Webster

Vice President

Qualifications	MA, LLB
Experience	Lawyer
Special Responsibilities	Chair of Property sub-Committee

Teresa Fogarty

Director

Qualifications	–
Experience	Area Representative
Special Responsibilities	Fundraising

Wendy Hunt

Director

Qualifications	Dip Teaching
Experience	35 years' education field; other 20 years in pregnancy support
Special Responsibilities	Goulburn Valley Operations

John Kennedy

Director

Qualifications	BA (Syd), BEd (Melb), BTheol (UFT), DipTG (NSW), FACE
Experience	Principal, Loyola College (1979 2007) and Trinity Anglican colleges Albury and Wodonga (2008). Professional Officer, Association of Heads of Independent Schools of Australia – Vic
Special Responsibilities	Governance and Risk sub-Committee

Kate McCartney

Treasurer

Qualifications	BBus (Acc) CA
Experience	Financial Accounting and Reporting
Special Responsibilities	Chair of Finance and Funding sub-Committee

Michael Christie

Director

Qualifications	MB, BS, FRACGP
Experience	General Practitioner, West Brunswick Clinic

Helen Cooney

President (resigned as president 30 June 2012)

Qualifications	BA (Melb) BA (ANU) MGov & CommLaw (ANU)
Experience	Policy and strategy in advocacy, government and university sectors including working in early childhood education and care policy
Special Responsibilities	Ex Officio Member of all sub-Committees, Chair of Strategy sub-Committee and Governance and Risk sub-Committee

Our Financial Report

Caroline Chisholm Society – ABN 42 005 066 919
FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2012

Directors' Report

Lucia Fitzgerald

Director

Qualifications	BBus (Property), Masters of Project Management, Masters of Property and Construction
Experience	Development Manager – 15 years experience
Special Responsibilities	Property sub-Committee

Elizabeth Blandthorn

Director

Qualifications	BA (Melbourne)
Experience	Policy and strategy development, managerial and representative roles across the labour movement including having worked as a senior adviser and Chief of Staff within state and federal jurisdictions of government and as a trade union official. Currently, the Senior Vice President of the Victorian Labor Party.

Rosemary De Castella

Director

Qualifications	GradDipPsych, PGDipPsych, MPsych (Counselling), M.A.P.S., Assoc. Member APS College of Counselling Psychologists, BEng (Hons).
Experience	Team Leader for Suicide Services counsellors and psychologist in private practice (current). Previously Counselling Manager and counsellor at Crisis Support Services. Special interests in trauma and crisis counselling and relationships counselling.

Indemnifying and Insuring Officers or Auditors

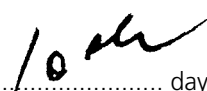
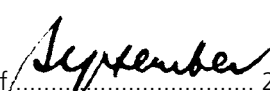
The Company has paid premiums to insure each of the directors against liabilities for costs and expenses incurred by them in defending any legal proceedings arising out of their conduct while acting in the capacity of director of the Company, other than conduct involving a wilful breach of duty in relation to the Company.

Auditor's Independence Declaration

The lead auditor's independence declaration for the year ended 30 June 2012 has been received and can be found on page 7 of the financial report.

Signed in accordance with a resolution of the Directors:

Director: 
Paul Webster

Dated this  day of  2012

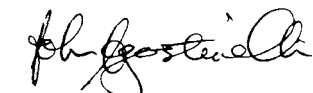
Auditors Independence Declaration under Section 307C of the Corporations Act 2001

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2012 there have been:

- (i) no contraventions of the auditor independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.



AGOSTINELLI PERLEN
CHARTERED ACCOUNTANTS



JOHN AGOSTINELLI
PARTNER

Dated at Carlton, Victoria

This.....*Seventh*.....day of.....*September*.....2012

Our Financial Report

Caroline Chisholm Society – ABN 42 005 066 919
FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2012

Independent Audit Report to the Members of the Caroline Chisholm Society

Report on the Financial Report

We have audited the accompanying financial report of Caroline Chisholm Society, which comprises the statement of financial position as at 30 June 2012, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year ended that date, a summary of significant accounting policies, other explanatory notes and the directors' declaration.

The Responsibility of the Directors for the Financial Report

The directors of the organisation are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the financial reporting requirements of the company's constitution. This responsibility includes: designing, implementing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the organisation's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional ethical pronouncements.

Independent Audit Report to the Members of the Caroline Chisholm Society

Auditor's Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of Caroline Chisholm Society as of 30 June 2012 and of its financial performance and its cash flows for the year then ended in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations)



AGOSTINELLI PERLEN
CHARTERED ACCOUNTANTS



JOHN AGOSTINELLI
PARTNER

Dated at Carlton, Victoria

This Thirteenth day of September 2012

Our Financial Report

Caroline Chisholm Society – ABN 42 005 066 919
FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2012

Statement of Comprehensive Income

for the year ended 30 June 2012

	Note	2012 \$	2011 \$
Revenue from funding bodies		1,237,923	1,221,083
Other income	5	86,677	81,271
Employee expenses		(958,913)	(1,017,394)
Program expenses		(40,163)	(35,258)
Depreciation		(21,894)	(23,150)
Occupancy expenses		(23,165)	(33,112)
Communications and IT		(54,633)	(51,704)
Travel expenses		(61,716)	(44,249)
Other expenses		(52,760)	(57,810)
Results from operating activities		111,356	39,677
Finance income		10,022	28,437
Net profit for the period		121,378	68,114
Other comprehensive income			
Total other comprehensive income		–	–
Total comprehensive income for the year		121,378	68,114

The accompanying notes form part of these financial statements.

Statement of Financial Position

as at 30 June 2012

	Note	2012 \$	2011 \$
ASSETS			
Current assets			
Cash and cash equivalents	6	122,730	406,902
Other assets	7	11,929	44,970
Assets held for re-sale	10	1,160,000	–
Total current assets		1,294,659	451,872
Non current assets			
Property, plant and equipment	8	684,361	1,417,042
Other asset		–	382,500
Total non current assets		684,361	1,799,542
TOTAL ASSETS		1,979,020	2,251,414
LIABILITIES			
Current liabilities			
Trade and other payables		14,749	13,311
Other liability		–	382,500
Deferred income		38,089	19,716
Employee benefits	9	93,784	120,282
Total current liabilities		146,622	535,809
Non current liabilities			
Employee benefits	9	–	4,585
Total non current liabilities		–	4,585
TOTAL LIABILITIES		146,622	540,394
NET ASSETS		1,832,398	1,711,020
EQUITY			
Reserves		1,091,395	1,091,395
Retained earnings		741,003	619,625
TOTAL EQUITY		1,832,398	1,711,020

The accompanying notes form part of these financial statements.

Our Financial Report

Caroline Chisholm Society – ABN 42 005 066 919
FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2012

Statement of Changes in Equity

for the year ended 30 June 2012

	Revaluation Reserve (\$)	Retained Earnings (\$)	Total Equity (\$)
Balance at 30 June 2010	1,091,395	551,511	1,642,906
Profit for the year	–	68,114	68,114
Other comprehensive income	–	–	–
Balance at 30 June 2011	1,091,395	619,625	1,711,020
Profit for the year		121,378	121,378
Other comprehensive income	–	–	–
Balance at 30 June 2012	1,091,395	741,003	1,832,398

The accompanying notes form part of these financial statements.

Statement of Cash Flows

for the year ended 30 June 2012

	Note	2012 \$	2011 \$
Cash from operating activities:			
Receipts from grants		1,256,296	1,325,727
Receipts from fundraising		16,623	9,202
Receipts from donations		56,253	62,440
Receipts from other operating activities		13,801	15,594
Interest received		10,022	28,437
Payments to suppliers and employees		(1,230,518)	(1,356,244)
Net cash from operating activities		122,477	85,156
Cash flows from investing activities:			
Deposit paid for property		–	(42,500)
Purchase of property, plant and equipment		(406,713)	(208,001)
Net cash from investing activities		(406,713)	(250,501)
Cash flows from financing activities:			
Drawdown of borrowings		325,000	–
Repayment of borrowings		(324,936)	–
Net cash from financing activities		64	–
Net increase (decreases) in cash held		(284,172)	(165,345)
Cash and cash equivalents at beginning of financial year		406,902	572,247
Cash and cash equivalents at end of financial year	6	122,730	406,902

Our Financial Report

Caroline Chisholm Society – ABN 42 005 066 919
NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2012

Notes to the Financial Statements

1. Reporting entity

Caroline Chisholm Society ("the Company") is a public company limited by guarantee. The Company is a not-for-profit entity and primarily is involved in the provision of support for pregnant women and families with young children.

2. Basis of preparation

a) Statement of compliance

The Company early adopted AASB 1053 *Application of Tiers of Australian Accounting Standards* for the financial year beginning on 1 July 2010 to prepare Tier 2 general purpose financial statements.

The financial report of the Company is a Tier 2 general purpose financial report which has been prepared in accordance with Australian Accounting Standards – Reduced Disclosure Requirements (AASB – RDR's) (including Australian Interpretations) adopted by the Australian Accounting Standards Board (AASB) and the Corporations Act 2001. The financial statements were authorised for issue by the Board of Directors on 29th August 2012.

b) Basis of measurement

The financial statements have been prepared on the historical cost basis except for land and buildings which is carried at fair value.

c) Functional and presentation currency

These financial statements are presented in Australian dollars, which is the Company's functional currency.

d) Use of estimates and judgements

The preparation of financial statements in conformity with

AASBs requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimates are revised and in any future period affected.

e) Changes in accounting policies

Starting as of 1 July 2010, the Company changed its accounting policy in the following areas:

- Presentation of financial statement
- Application of reduced disclosure requirements.

3. Significant accounting policies

The accounting policies set out below have been applied consistently to all periods presented in these financial statements.

a) Financial instruments

i) Non-derivative financial assets

The Company initially recognises loans and receivables and deposits on the date that they are originated. All other financial assets are recognised initially at the trade date at which the Company becomes a party to the contractual provisions of the instrument.

The Company derecognises a financial asset when the contractual rights to the cash flows from the asset expire, or it transfers the rights to receive the contractual cash flows of the financial asset in a transaction

which substantially all the risks and rewards of ownership of the financial asset are transferred. Any interest in transferred financial assets that is created or retained by the Company is recognised as a separate asset or liability.

Financial assets and liabilities are offset and the net amount presented in the statement of financial position when, and only when, the Company has a legal right to offset the amounts and intends either to settle on a net basis or to realise the asset and settle the liability simultaneously.

The Company has the following non-derivative financial assets: trade and other receivables, deposits and cash and cash equivalents.

Loans and receivables are financial assets with fixed or determinable payments that are not quoted in an active market. Such assets are recognised initially at fair value plus any directly attributable transaction costs. Subsequent to initial recognition loans and receivables are measured at amortised cost using the effective interest method, less any impairment losses. Loans and receivables comprise trade and other receivables.

Cash and cash equivalents comprise cash balances and deposits.

Accounting for finance income is discussed in note 3(g).

ii) Non-derivative financial liabilities

The Company initially recognises debt securities issued and subordinated liabilities on the date that they are originated. All other financial liabilities are recognised initially on the trade date at which the Company becomes a party to the contractual provisions

Notes to the Financial Statements

of the instrument. The Company derecognises a financial liability when its contractual obligations are discharged or cancelled or expire. Financial assets and liabilities are offset and the net amount presented in the statement of financial position when, and only when, the Company has a legal right to offset the amounts and intends either to settle on a net basis or to realise the asset and settle the liability simultaneously.

The Company has the following non-derivative financial liabilities: trade and other payables and deferred income.

Such financial liabilities are recognised initially at fair value plus any directly attributable transaction costs. Subsequent to initial recognition these financial liabilities are measured at amortised cost using the effective interest rate method.

b) Property plant and equipment

i) Recognition and measurement

Items of property, plant and equipment are measured at cost less accumulated depreciation and impairment losses except for land and buildings which are carried at fair value.

Cost includes expenditure that is directly attributable to the acquisition of the asset. The cost of self-constructed assets includes the cost of materials and direct labour, any other costs directly attributable to bringing the asset to a working condition for its intended use, and the costs of dismantling and removing the items and restoring the site on which they are located. Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment.

Land and buildings held for use in the supply of services and for administrative purposes are stated at their revalued amounts being the fair value at the date of revaluation, less any subsequent accumulated depreciation and subsequent accumulated losses. Revaluations are performed with sufficient regularity such that the carrying amounts do not differ materially from those that would be determined using fair values at the end of each reporting period.

When parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment.

Gains and losses on disposal of an item of property, plant and equipment are determined by comparing the proceeds from disposal with the carrying amount of the property, plant and equipment and are recognised net within other income in profit or loss. When revalued assets are sold, the amounts included in the revaluation reserve are transferred to retained earnings.

ii) Subsequent costs

The cost of replacing part of an item of property, plant and equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Company and its cost can be measured reliably. The carrying amount of the replaced part is derecognised. The costs of the day-to-day servicing of property, plant and equipment are recognised in profit or loss as incurred.

iii) Depreciation

Depreciation is calculated over the depreciable amount, which is the cost of an asset, or other amount substituted for cost, less its residual value. Depreciation is recognised in profit or loss on a diminishing value basis over the estimated useful lives of each part of an item of property, plant and equipment, since this most closely reflects the expected pattern of consumption of the future economic benefits embodied in the asset. Land is not depreciated. Capital works in progress is depreciated when it is available for use.

The estimated useful lives for the current and comparative periods are as follows:

- Buildings – 2.5%
- Plant and equipment – 20% to 40%

Depreciation methods, useful lives and residual values are reviewed at each reporting date.

From 1 July 2009, the Company recognises its land and buildings at fair value. This was adopted to more appropriately reflect the underlying value of the assets.

iv) Assets held for sale

As at 30 June 2012, a component of land and buildings is classified as held for sale as its carrying amount will be recovered primarily through a sale transaction rather than through continuing use. These assets are accounted for using the fair value method outlined above being the lower of the assets previous carrying amount and fair value less cost to sell.

Our Financial Report

Caroline Chisholm Society – ABN 42 005 066 919
NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2012

Notes to the Financial Statements

c) Impairment

i) Financial assets

A financial asset is assessed at each reporting date to determine whether there is objective evidence that it is impaired. A financial asset is impaired if objective evidence indicates that a loss event has occurred after the initial recognition of the asset, and that the loss event had a negative effect on the estimated future cash flows of that asset that can be estimated reliably.

Objective evidence that financial assets are impaired can include default or delinquency by a debtor, restructuring of an amount due to the Company on terms that the Company would not consider otherwise, indications that a debtor or issuer will enter bankruptcy, the disappearance of an active market for a security.

The Company considers evidence of impairment for receivables at both a specific asset and collective level. All individually significant receivables are assessed for specific impairment. All individually significant receivables found not to be specifically impaired are then collectively assessed for any impairment that has been incurred but not yet identified. Receivables that are not individually significant are collectively assessed for impairment by grouping together receivables with similar risk characteristics.

In assessing collective impairment the Company uses historical trends of the probability of default, timing of recoveries and the amount of loss incurred, adjusted for management's judgement as to whether current economic and credit conditions are such that the actual losses are likely to be greater or less than suggested by historical trends.

An impairment loss in respect of a financial asset measured at amortised cost is calculated as the difference between its carrying amount and the present value of the estimated future cash flows discounted at the asset's original effective interest rate. Losses are recognised in profit or loss and reflected in an allowance account against receivables. Interest on the impaired asset continues to be recognised through the unwinding of the discount. When a subsequent event causes the amount of impairment loss to decrease, the decrease in impairment loss is reversed through profit or loss.

ii) Non financial asset

The carrying amount of the Company's non-financial assets, other than inventories are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

The recoverable amount of an asset or cash-generating unit is the greater of its value in use and its fair value less costs to sell. In assessing value in use, management consider the depreciated replacement cost of an asset, when the future economic benefit of the asset are not primarily dependent on the asset's ability to generate net cash inflows and where the entity would, if deprived of the asset, replace its remaining future economic benefits. For the purpose of impairment testing, assets that cannot be tested individually are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or groups of assets (the "cash-generating unit").

An impairment loss is recognised if the carrying amount of an asset or its CGU exceeds its estimated recoverable amount. Impairment losses are recognised in profit or loss. Impairment losses recognised in respect of CGUs are allocated first to reduce the carrying amount of any goodwill allocated to the units, and then to reduce the carrying amounts of the other assets in the unit (group of units) on a pro rata basis.

Impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

d) Employee benefits

i) Other long-term employee benefits

The Company's net obligation in respect of long-term employee benefits is the amount of future benefit that employees have earned in return for their service in the current and prior periods plus related on costs. That benefit is discounted to determine its present value and the fair value of any related assets is deducted. The discount rate is the yield at the reporting date on Commonwealth Government bonds that have maturity dates approximating the terms of the Company's obligations.

Notes to the Financial Statements

ii) Short-term benefits

Liabilities for benefits accruing to employees in respect of wages and salaries, and annual leave represent present obligations resulting from employees services provided to reporting date. Short-term employee benefit expected to be settled within 12 months, are measured at their nominal values using the remuneration rate expected to be paid as at reporting date, including any related on-costs.

e) Revenue

i) Government funding

Revenue from funding bodies is recognised when the right to receive that revenue has been established.

ii) Other income

Revenue from membership comprises annual membership fees and is recognised in revenue on a straight-line basis over the membership period.

Revenue from donations and fundraising is recognised in revenue upon receipt of funds.

f) Lease payments

Payments made under operating leases are recognised in profit or loss on a straight-line basis over the term of the lease. Lease incentives received are recognised as an integral part of the total lease expense, over the term of the lease.

Determining whether an arrangement contains a lease

At inception of an agreement, the Company determines whether such agreement is or contains a lease. A specific asset is the subject of a lease if fulfilment of the arrangement is dependent on the use of that specified asset. An arrangement

conveys the right to use the asset if the arrangement conveys to the Company the right to control the use of the underlying asset. At inception or upon reassessment of the arrangement, the Company separates payments and other consideration required by such an arrangement into those for the lease and those for other elements on the basis of their relative fair values. If the Company concludes for a finance lease that it is impracticable to separate the payments reliably, an asset and a liability are recognised at an amount equal to the fair value of the underlying asset. Subsequently the liability is reduced as payments are made and an imputed finance charge on the liability.

g) Financial income

Finance income comprises interest income on term deposits and bank accounts. Interest income is recognised as it accrues, using the effective interest method.

h) Goods and services tax

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the expense. Cash flows are included in the cash flow statement on a gross basis.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the ATO is included as a current asset or liability in the balance sheet. Cash flows are included in the statement of cash flows on a

gross basis. The GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the ATO are classified as operating cash flows.

i) Income tax

The Company is exempt from income tax under the income tax legislation.

j) Presentation of financial statements and reduced disclosure

The Company early adopted AASB 1053 *Application of Tiers of Australian Accounting Standards*, AASB 2010-02 *Amendments to Australian Standards arising from Reduced Disclosure Requirements* and AASB 2011-2 *Amendments to Australian Accounting Standards arising from the Trans-Tasman Convergence Project – Reduced Disclosure Requirements*. This has resulted in a reduction of disclosures for item such as financial instruments, share-based payments, defined benefit superannuation plans, equity accounted investments and business combinations. Comparative information has been re-presented or removed so that it also conforms to the new disclosure requirements.

4. Determination of fair values

The carrying value of financial and non-financial assets and liabilities approximates fair value.

The fair value of land and buildings is based on an external valuation and the directors' assessment of fair value based on recent selling prices in this location.

Refer to Note 3 for accounting policies.

Our Financial Report

Caroline Chisholm Society – ABN 42 005 066 919
NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2012

Notes to the Financial Statements

5. Other income

	2012 \$	2011 \$
Fundraising	16,623	9,202
Donations	56,253	62,440
Membership fees	670	1,300
Sundry income	10,631	8,329
Rent	2,500	–
	86,677	81,271

6. Cash and cash equivalents

Cash on hand	345	152
Undeposited funds	10,555	–
Cash at bank	104,404	91,849
Short term bank deposits	7,426	314,901
	122,730	406,902

7. Other assets

Prepayments	11,929	2,470
Deposit paid	–	42,500
	11,929	44,970

Notes to the Financial Statements

8. Property, plant and equipment

	2012 \$	2011 \$
Freehold land and buildings at fair value	427,640	1,160,000
Fixtures and fittings at cost	127,546	111,240
Accumulated depreciation	(79,672)	(75,924)
	47,874	35,316
Motor vehicles at cost	102,571	102,571
Accumulated depreciation	(86,095)	(79,034)
	16,476	23,537
Computer equipment at cost	43,710	43,710
Accumulated depreciation	(34,684)	(28,866)
	9,026	14,844
Property improvements at cost	183,345	183,345
Accumulated depreciation	–	–
	183,345	183,345
Total property, plant and equipment net book value	684,361	1,417,042

An amount of \$1.160m recorded in freehold land and buildings at 30 June 2011 has been classified as held for sale at 30 June 2012. Refer to Note 10.

9. Employee benefits

Current		
Annual leave	50,340	68,065
Long service leave	43,444	52,217
	93,784	120,282
Non Current		
Long service leave	–	4,585

Long service leave has been accrued for all employees having served greater than five years of service. The value of long service leave for all employees with less than five years of service is not considered material to these financial statements nor probable that it will eventuate into an actual liability.

Our Financial Report

Caroline Chisholm Society – ABN 42 005 066 919
NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2012

Notes to the Financial Statements

10. Assets held for sale

	2012 \$	2011 \$
Land and buildings	1,160,000	–
	1,160,000	–

The assets held for sale are land and buildings located at 41 Park Street, Moonee Ponds. The carrying amount represents the fair value based on current year sales prices for comparable properties.

11. Capital and reserves

The Company is a company incorporated in Australia under the Corporations Act 2001 as a company limited by guarantee.

Reserves

The reserves balance relates to a prior period revaluation of freehold land and buildings.

There were no movements in the reserves in the current year.

12. Capital and leasing commitments

Operating leases contracted for but not capitalised in the financial statements:

	2012 \$	2011 \$
<i>Payable – minimum lease payments</i>		
Not later than 12 months	4,870	2,502
One year or later and no later than five years	4,590	–
	9,460	2,502

The operating leases comprise rental premises and office equipment such as photocopiers.

13. Contingent assets and contingent liabilities

There were no contingent liabilities, nor any contingent assets as at the balance sheet date.

14. Related party transactions

There were no related party transactions during the year. No directors received any remuneration or compensation for their services.

15. Subsequent events

Subsequent to 30 June 2012, the property located at 41 Park Street, Moonee Ponds, is presented as an asset held for sale following a resolution being passed by the Board to sell the assets. Efforts to sell the property have commenced and a sale is expected before 30 June 2013.

It is the intention of the Board of Directors to maintain a continued presence in the Moonee Valley region.

Apart from the matter outlined above, there has not arisen in the interval between the end of the financial year and the date of this report any item, transaction or event of a material or unusual nature likely, in the opinion of the directors of the Company, to affect significantly the operations of the Company, the results of those operations, or the state of affairs of the Company, in future financial years.

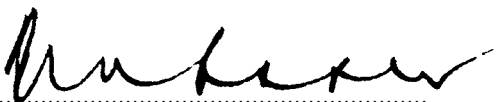
Directors' Declaration

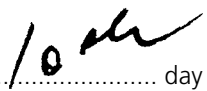
In the opinion of the directors of Caroline Chisholm Society:

1. there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable, and;
2. the financial statements and notes, as set out on pages 10 to 23 are in accordance with the Corporations Act 2001, including;
 - (i) complying with Australian Accounting Standards – Reduced Disclosure Requirements and the Corporations Regulations 2001; and
 - (ii) giving a true and fair view of the Company's financial position as at 30 June 2012 and performance of the Company for the financial year ended on that date.

Signed in accordance with a resolution of the directors pursuant to s. 295(5) of the Corporations Act 2001.

On behalf of the directors

Director: 
Paul Webster

Dated this  day of  2012

YES! I would like to support the Caroline Chisholm Society

The gift of financial support

My single gift of:

- ☐ \$ _____
☐ \$50 ☐ \$250 ☐ \$500

My monthly Project 20,000 gift:

- ☐ \$ _____
☐ \$15 ☐ \$25 ☐ \$50

I will regularly donate as indicated.

- ☐ Enclosed is my cheque or money order
(Payable to Caroline Chisholm Society) or
☐ Please charge my credit card:
☐ Visa ☐ MasterCard

Account Number:

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Expiry Date:

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Name as appears
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Signature:

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Date:

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In donor honour rolls, I/we wish my/our name
to read as follows:

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- ☐ Please do not publicly acknowledge this gift.

All donations over \$2.00 are tax deductible.
Please complete your details for a receipt.

Personal details

Name

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My preferred method of communication:

- ☐ Mail ☐ Email

The gift of my time

Please contact me about:

- ☐ Volunteering
☐ Donating, sorting and transporting new and
quality pre-loved products for young families
☐ Attending functions and events

Thank you for your support



